DIRECT SERVICE **COST** *PER HOUR*	Weekdays 7am-7pm	Saturday	Sunday	Public Holiday
Care Worker – Domestic or Personal Care Services	$120.00	$150.00	$180.00	$240.00
Registered Nurse – all clinical care assessments, wound care and pain management	$195.00	$245.00	$312.00	$390.00
Allied Health Services for Harbourside service	$250.00			
Day Centre Program $50p/hr (minimum of 4 hours at our **Harbourside Seniors Hub**, including transport, coordinated activities, morning tea & lunch) Note: $80.00 Public Holiday				

TO LEARN MORE ABOUT

Harbourside Port Stephens

Home Care Services

Call our friendly team on
(02) 4984 1811
or visit harboursideportstephens.com.au

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ISSUED: 1 August 2026

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Home Care Pricing Guide

HOME CARE PACKAGE FUNDING

The amounts below detail the amount of funding provided by the Australia Government if you are already on a **Home Care Package.**

Classification Level HCP	Annual Budget	Quarterly Budget	10% Quarterly Care Management Fee	Quarterly Spending Amount
HCP Level 1	$10,833	$2,708	$271	$2,437
HCP Level 2	$19,049	$4,762	$476	$4,286
HCP Level 3	$41,460	$10,365	$1,037	$9,328
HCP Level 4	$62,853	$15,713	$1,571	$14,142

Please note: you may be required to contribute to the cost of your care by paying an Australian Government Income Tested Care Fee. The Income Tested Fee is assessed by the government based on your income & assets assessment and is required to be charged by all providers of Home Care Packages. Harbourside Home Care does not charge a Basic Daily Care Fee.

SUPPORT AT HOME FUNDING

The amounts below detail the amount of funding provided by the Australia Government if you are approved for a **Support At Home (SaH).**

Classification Level	Annual Budget	Quarterly Budget	10% Quarterly Care Management Fee	Quarterly Spending Amount
SaH Level 1	$11,000	$2,750	$275	$2,475
SaH Level 2	$16,000	$4,000	$400	$3,600
SaH Level 3	$22,000	$5,500	$550	$4.950
SaH Level 4	$30,000	$7,500	$750	$6,750
SaH Level 5	$40,000	$10,000	$1,000	$9,000
SaH Level 6	$48,000	$12,000	$1,200	$10,800
SaH Level 7	$58,000	$14,500	$1,450	$13,050
SaH Level 8	$78,000	$19,500	$1,950	$17,550

COMMON SERVICES

PRICE FOR COMMON SERVICES	Standard Hours 6am-8pm	Non Standard Hours	Saturday	Sunday	Public Holiday
Personal Care - 60 mins	$120.00	$150.00	$162.00	$180.00	$240.00
Cleaning & Household - 60 mins	$120.00	$150.00	-	-	$240.00
Nursing Care, Enrolled Nurse - 60 mins	$165.00	$200.00	$200.00	$240.00	$320.00
Nursing, Registered Nurse (Charged hourly)	$195.00	$238.00	$245.00	$312.00	$390.00
Telehealth Nursing:	$165.00	Access nursing care, advice, and health monitoring from the comfort of your home through phone or video consultations.			
Care Management	$140.00	-	-	-	-
Restorative Care Management (Charged Hourly)	$175.00	-	-	-	-
In Home Respite/Welfare Check (Charged hourly)	$120.00	$150.00	$162.00	$180.00	$260.00
Social Support (Charged Hourly - price on request for travel over 30kms - Final price discussed and agreed prior to service)	$130.00	$160.00	$165.00	$195.00	$260.00
Meal Preparation (Charged Hourly)	$120.00	$150.00	$162.00	$180.00	$240.00
Transport (Price on request - Final price discussed and agreed prior to service)	-	-	-	-	-

Day Centre Program $50.00 Per Hour (minimum of 4 hours at our **Harbourside Seniors Hub**, including transport, coordinated activities, morning tea & lunch) Note: $80.00 Public Holiday

ALLIED HEALTH SERVICES	
Physiotherapy	**$250.00 per hour for Harbourside service or as invoiced by Practitioner of choice**
Remedial Massage	**$195.00 per hour for Harbourside service or as invoiced by Practitioner of choice**

CANCELLATIONS

Services will need to be cancelled within 48 hours of the service time. Services cancelled prior to 48 hours before the service time will not incur a cancellation fee. If the service is cancelled within 24 hours of the service time, then a cancellation fee may be charged to your home care package. The fee will be equivalent to the normal fee to be charged for the cancelled service.